



Canadian School of Natural Nutrition
TEACHING THE MEDICINE OF THE FUTURE™

Enrolment Contract

Holistic Solutions Inc.

Mississauga Branch
1107 Lorne Park Rd., Suite 203/205
Mississauga, ON L5H 3A1

Natural Nutrition Program – only offered in English

**This Enrollment Contract is subject to the Ontario Career Colleges Act, 2005
and the regulations made under the act.**

The undersigned person hereby enrolls as a student of Holistic Solutions Inc. operating as
the Canadian School of Natural Nutrition, Mississauga Branch as of _____ for the following:

First Name: _____ Last Name: _____

Mailing Address: _____ City/Prov: _____ Postal Code: _____

Permanent Address: _____ City/Prov: _____ Postal Code: _____

Preferred Contact Number: _____ Email: _____

Date of Birth: _____ Gender: ____ Emergency Contact and Phone #: _____

First Language: _____

How did you hear about this program?: _____

SIN#: _____ Student Number (Office Use): _____

Admission Requirements:

- _____ Have a copy of Canadian or American secondary school diploma or equivalent, or
- _____ Have a copy of a Canadian postsecondary diploma or degree or equivalent, or
- _____ Have a copy of a Canadian Certificate of Apprenticeship or Certificate of Qualification in any trade
- _____ Be at least 18 years of age (or age specified in program approval) and pass a Superintendent approved qualifying test. Wonderlic Scholastic Level Exam will be used.

Preferred Program: Start Date (Schedules on page 13 & 14)

- January 2024 Part-time Evenings (Starting January 18 2024) 2 year program
- March 2024 Full-time Day (Starting March 18 2024) 1 year program

***Practicals are offered at the branch. Occasional classes may be scheduled on Fridays or Saturdays**

Fees: (Compulsory)

Tuition fees	CAN\$ 6,160.00
Required books (inc. GST)	CAN\$ 934.00
Registration fee	CAN\$ 100.00
Alumni fee (inc. HST)	CAN\$ 89.27
Processing Fee (inc. HST)	CAN\$ 113.00
Finance Fee	CAN\$ 100.00



Fees: (Optional):

Module re-write	CAN\$	75.00
Make-up test (inc. HST)	CAN\$	56.50
Accelerated schedule (inc. HST)	CAN\$	113.00
Advanced standing per course (inc. HST)	CAN\$	56.50
Advanced standing course placeholder cost	CAN\$	25% of regular course tuition
Course exemption test	CAN\$	150.00
Special course schedule (inc. HST)	CAN\$	56.50
Reschedule board exam (inc. HST)	CAN\$	226.00
On hold fee (inc. HST)	CAN\$	226.00
Past timelines to re-open file (inc. HST)	CAN\$	226.00
Missed practical (inc. HST)	CAN\$	56.50
Special request letters (inc. HST)	CAN\$	16.95
Replace lost T2202A (inc. HST)	CAN\$	28.25
Grade appeal	CAN\$	28.25
Grading of each additional case study	CAN\$	56.50
Missed course cost	CAN\$	\$50/hr, maximum 18 hrs
(Other)		
NSF cheque charge (inc HST)	CAN\$	28.25

Acknowledgement:

I, _____ acknowledge that I have received a copy of

- _____ The Statement of Students’ Rights and Responsibilities issued by the Superintendent of Career Colleges
- _____ Addendum A- Branch’s Refund Policy
- _____ Addendum B - Finance Payment Schedule
- _____ Addendum C- Student Complaint Procedure
- _____ Addendum D- Student Expulsion Policy
- _____ Addendum E - Practitioner Code of Ethics
- _____ Addendum F - Program Class Schedules
- _____ Addendum G – Sexual Violence Policy

 (Signature of Student)

Date: _____



The Canadian School of Natural Nutrition does not guarantee employment for any student who successfully completes CSNN's Natural Nutrition program.

Upon successful completion of the Natural Nutrition program students will receive a diploma, the title Registered Holistic Nutritionist and the designation R.H.N.

It is understood that fees are payable in accordance with the fees specified in this Enrolment Contract and as specified in Addendum D the Finance Payment schedule. The Canadian School of Natural Nutrition reserves the right to cancel this Enrolment Contract if the undersigned does not attend classes during the first 14 days of the beginning of the program. **For information regarding cancellation of this Enrolment Contract and refunds of fees paid, see sections 24 (2) to 33 of O. Reg. 415/06 made under the Ontario Career Colleges Act, 2005.**

The undersigned student is entitled to a copy of the signed contract immediately after it is signed.

The undersigned student hereby undertakes and agrees to pay the fees specified in this Enrollment Contract in accordance with the terms of this Enrolment Contract.

(Student Signature)

Date: _____



I understand that in addition to the classroom studies in which I must maintain an average of 80%, a minimum of 50 Practical hours and 10 Case Studies must be completed before the final examination date to meet the CSNN requirements to graduate.

I understand that absolutely no part of the content in the copyrighted publications, course material or teacher notes, may be photocopied or adapted for teaching purposes or shared with anyone not taking the CSNN program. Breach of these restrictions will result in legal action.

I understand that CSNN Mississauga's education format is live, virtual, real-time classroom learning & not a recorded delivery education format.

I understand that the Natural Nutrition Diploma program requires 352 hour of classroom instructor led hours which have been approved by the Ministry of Advanced Education and Skills Development.

I understand that I am expected to follow all CSNN's policies outlined in the Student Handbook.

RELEASE: "I hereby release The Canadian School of Natural Nutrition Inc. and all branches and affiliations from all claims of damages arising from any accident or injury which is caused by arises from participation of the applicant named herein, during any program or any facility or any location where a program is held.":

I certify that I have read, understood, and have received a copy of this Enrolment Contract.

_____ Date: _____
(Signature of Student)

The Canadian School of Natural Nutrition agrees to supply the Natural Nutrition program to the above named student upon the terms herein mentioned. The Canadian School of Natural Nutrition may cancel this Enrolment Contract if the above named student does not meet the admission requirements of the Natural Nutrition Program before the program begins.

_____ Date: _____
(Signature of Admission Officer)



Consent to Use of Personal Information:

Career colleges must be registered under the Ontario Career Colleges Act, 2005, which is administered by the Superintendent of Career Colleges. The Act protects students by requiring career colleges to follow specific rules on, for example, fee refunds, training completions if the college closes, qualifications of instructors, access to transcripts and advertising. It also requires colleges to publish and meet certain performance objectives that may be required by the Superintendent for their vocational programs. This information may be used by other students when they are deciding where to obtain their training. The consent set out below will help the Superintendent to ensure that current and future students receive the protection provided by the Act.

I, _____, allow the Canadian School of Natural Nutrition to give my name, address, telephone number, e-mail address and other contact information to the Superintendent of Career Colleges for the purposes checked below:

- To advise me of my rights under the Ontario Career Colleges Act, 2005 including my rights to a refund of fees, access to transcripts and a formal student complaint procedure; and
- To determine whether the Canadian School of Natural Nutrition has met the performance objectives required by the Superintendent for its vocational programs.

I understand that I can refuse to sign this consent form and that I can withdraw my consent at any time for future uses of my personal information by writing to mississauga@csnn.ca. I understand that if I refuse or withdraw my consent the Superintendent may not be able to contact me to inform me of my rights under the Act or collect information to help potential students make informed decisions about their educational choices.

(Name of Student)

Date

(Signature of Student)



ADDENDUM A – REFUND POLICY

- Students who change their minds within 2 days of signing this Enrolment Contract will receive a full refund for tuition, registration, and alumni fee paid. Books paid for and returned in resalable condition within 10 days of withdrawing will be refunded.
- Students who give written notice to their Branch Manager before the start of classes that they won't be attending the Natural Nutrition Program will be refunded all tuition paid less \$500. Books paid for and returned in resalable condition within 10 days of withdrawing will be refunded.
- Students who do not attend the first 14 days of the start of the Natural Nutrition Program and who receive a notice from CSNN within 45 days of the start of classes that their contract is being cancelled will be refunded all tuition fees paid less 20% of the total fees for the program or \$500, whichever is less. Books paid for and returned in resalable condition within 10 days of contract cancellation date will be refunded.
- Students who are within the 1st half of the 1 year Natural Nutrition Program who give written notice that they want to withdraw, or transfer, or who have been expelled from CSNN according to CSNN's expulsion policy will be refunded for the portion of courses paid for and no longer responsible for at the time of withdrawal less 20% of the total fees for the program or \$500, whichever is less. Books paid for and returned in resalable condition within 10 days of withdrawing will be refunded.
- Students who are in the 2nd half of the 1 year Natural Nutrition Program who give written notice that they want to withdraw, or transfer, or who have been expelled from CSNN according to CSNN's expulsion policy will not receive a refund and will be financially responsible for the whole program cost. Books paid for and returned in resalable condition within 10 days of withdrawing will be refunded.
- Students who are within the 1st half of the 2nd year of the 2 year Natural Nutrition Program who give written notice that they want to withdraw, or transfer, or who have been expelled from CSNN according to CSNN's expulsion policy will be refunded for the courses paid for and no longer responsible for at the time of withdrawal less 20% of the total fees for the program or \$500, whichever is less. Books paid for and returned in resalable condition within 10 days of withdrawing will be refunded.
- Students who are in the 2nd half of the 2nd year of the 2 year Natural Nutrition program who give written notice that they want to withdraw, or transfer, or who have been expelled from CSNN according to CSNN's expulsion policy will not receive a refund and will be financially responsible for the whole program cost. Books paid for and returned in resalable condition within 10 days of withdrawing will be refunded.



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ADDENDUM B - PAYMENT SCHEDULE

It is understood that fees are payable according to the payment schedule chosen. *A \$25 charge exists for any NSF cheques received.*

Full Time Quarterly Installments (Total Tuition = \$7,496.27)

September

1st Payment - \$ 2,342.27 (Upon registration)

2nd Payment - \$1,718.00 (November 1)

3rd Payment - \$1,718.00 (February 1)

4th Payment - \$1,718.00 (April 1)

March

1st Payment - \$ 2,342.27 (Upon registration)

2nd Payment - \$1,718.00 (May 1)

3rd Payment - \$1,718.00 (September 1)

4th Payment - \$1,718.00 (December 1)

Tuition Breakdown with ALL required books

Tuition	\$ 6,160.00
All Required Books (inc. GST)	\$ 934.00
Registration Fee	\$ 100.00
Alumni Fee (inc. HST)	\$ 89.27
Processing Fee (inc. HST)	\$ 113.00
Finance Fee	<u>\$ 100.00</u>
Total Tuition	\$ 7,496.27

Part Time Quarterly Installments (Total Tuition = \$7,496.27)

September

1st Payment - \$2,342.27 (Upon registration)

2nd Payment - \$1,718.00 (January 1)

3rd Payment - \$1,718.00 (August 1)

4th Payment - \$1,718.00 (January 1)

March

1st Payment - \$2,342.27 (Upon registration)

2nd Payment - \$1,718.00 (September 15)

3rd Payment - \$1,718.00 (February 15)

4th Payment - \$1,718.00 (September 15)

Full Time Monthly- 11 Installments (1st Installment \$1277.27 plus 10 monthly payments of \$621.90 each)

Part Time Monthly- 21 Installments (1st Installment \$1277.27 plus 20 monthly payments of \$310.95 each)

*For Monthly/Quarterly installments - 1st installment includes Tuition, Books, Registration Fee, Interest Fee, Alumni Fee, Processing Fee and Finance Fee
1st installment can be divided further if required – please speak with our office for more information.*

****Remaining Installments include books from Modules 2, 3, and 4 as well as outstanding tuition**

I agree to pay \$ _____ as the 1st Installment upon registration and I agree to pay _____ subsequent installments of \$ _____. I agree to date these payments on the 1st or 15th of the month.

METHOD OF PAYMENT:

E-transfer (sent to mississauga@csnn.ca)

**** ONE-TIME REGISTRATION FEE, PROCESSING FEE AND
FINANCE FEE ARE NON-REFUNDABLE ****

I understand that if I miss a payment according to the agreed upon payment schedule, that my studies may be put on hold until the payment is made. In such cases, students may have to wait until the next available class.

STUDENT SIGNATURE

APPROVAL SIGNATURE

DATE



ADDENDUM C – Student Complaint Procedure

- Students who have a complaint must put their complaint in writing addressed to their Branch Manager.
- Students may request to have a meeting with their Branch Manager in regards to their complaint.
- Students are allowed to have another person present in their meeting with their Branch Manager and this other person may make the oral complaint submission on their behalf.
- Once the decision is made the Branch Manager will document the decision in the Student's file and in writing will inform the student of the decision and the reasons for the decision.
- If within 10 working days, the Branch Manager is unable to resolve the issue, the Student will be asked to fill in a "How Can We Help You" form with the student's written complaint attached and all documents will be forwarded to the Registrar. A written response from the Registrar will be forwarded to the Branch Manager within 10-15 working days. All decisions are final.
- Branch Managers will keep on file for a period of 3 years all written student complaints, any submissions made in regard to the complaint, and the written decision made in regards to the complaint. A copy of all documents will be provided to the Student.

Complaints involving Instructors:

- Students who have complaints towards an Instructor are asked to first try and resolve their issue with their Instructor before making a written complaint to their Branch Manager, however, if the issue is not resolved, the Student is asked to provide the Branch Manager with the written complaint and the Branch Manager will schedule a meeting with both the Student and the Instructor.
- If within 10 working days, the Branch Manager is unable to resolve the issue, the Student will be asked to fill in a "How Can We Help You" form with the student's written complaint attached and all documents will be forwarded to the Registrar. A written response from the Registrar will be forwarded to the Branch Manager within 10-15 working days. All decisions are final.
- Branch Managers will keep on file for a period of 3 years all written student complaints, any submissions made in regard to the complaint, and the written decision made in regards to the complaint. A copy of all documents will be provided to the Student.



If a student is not satisfied with the Canadian School of Natural Nutrition’s resolution of his or her complaint in accordance with the procedures indicated above, the student may refer the matter to the Superintendent and shall include in his or her application to the Superintendent a copy of the documents regarding the complaint.

Contact Information:

Superintendent
Ministry of Training, Colleges and Universities
Career Colleges Branch
77 Wellesley Street West
PO Box 997
Toronto, Ontario M7A 1N3



ADDENDUM D – STUDENT EXPULSION POLICY

Students may be subject to expulsion:

- If they violate CSNN's copyright and intellectual property of educational materials (legal action may additionally be taken against such violations)
- If they have cheated on a test or an assignment, or if they have allowed their work to be copied by another
- If they perform acts of discrimination or harassment to fellow students, instructors, or administrative staff.
- If they physically threaten fellow students, instructors or administrative staff
- If they repeatedly disrupt the classroom
- If they sell goods and services in the classroom
- If they misrepresent themselves as a practitioner while they are still a student

1. Students who violate CSNN's Code of Conduct will be reported to the Branch Manager for purposes of documentation.
2. If another student or instructor witnessed the violation, the Branch Manager will contact the student or instructor to discuss the incident and will ask for written statements to be documented in the Student's file. (if the violation warrants immediate dismissal the Student will be put on hold until the Branch Manager is able to look into all details)
3. After investigating all of the details surrounding the incident, the Branch Manager will do one of the following:
 - (a) Determine the violation was not substantiated
 - (b) Determine the violation was substantiated in whole or in part, and either
 - (i) Give the Student a warning with details of the consequences should the student be found to violate again
 - (ii) Set a probationary period with appropriate conditions; or
 - (iii) Or determine that the student should be expelled



4. A Branch Manager who feels that a student should be expelled will first provide all documentation to the Registrar and discuss the situation with the Registrar before expelling the Student.
5. Should it be determined that a student should be expelled, the Branch Manager will prepare a written summary of the determination, the reasons for expulsion, and will include all written documentation of the incident to give to the Student and to be put in the Student's file. The Student's refund will be calculated according to the refund policy outlined in Addendum A of the Enrolment Contract. If the Student owes money these monies will be subject to collection.
6. If the Student is given a warning or placed on probation, the Branch Manager and the student will both sign the written warning or the document outlining the probationary conditions. Copies of documents will be given to the Student and the original will be placed in the Student's file.



BY-LAWS OF THE CANADIAN SCHOOL OF NATURAL NUTRITION 3393291 CANADA INC.

Code of Ethics for CSNN Graduates

The Canadian School of Natural Nutrition has as its mission the education of the individual in the principles of holistic health care and the principles of natural nutrition, to further the well-being of people and the healing of planet Earth. To this end, a graduate of CSNN agrees to:

1. Maintain an interest in the well-being of all human beings, regardless of colour, creed or nationality, and in the care of planet Earth.
2. Respect the right of his/her client as an individual in all respects, as to personal tastes, morals and social values.
3. Be non-judgmental as to the life values and experience of the client.
4. Treat the client under all circumstances with due concern for the dignity of the individual.
5. Respect the confidential nature of his/her relationship with the client and protect the confidentiality of assessments and recorded documents.
6. Guide and counsel his/her client in the best way to achieve optimal health through natural nutrition, but always respect the right and need for the client to make the final decision in all wellness plans.
7. Teach the client to accept responsibility for his/her own health choices and actions.
8. Accept full responsibility for the consequences of his/her own acts.
9. Provide professional services only in those areas in which s/he has competence and training.
10. Recognize the need to work co-operatively with other disciplines, holistic or allopathic, to best serve the client's need, respecting the unique contribution of each discipline.
11. Respect differences of opinion and exercise tact and diplomacy in interpersonal relations.
12. Resolve to improve and maintain his/her professional competence in the field of natural nutrition and holistic health care.
13. Accurately identify oneself using one of the approved CSNN designations and/or titles to avoid misleading the public about your role as a holistic nutrition professional.

(Student's Signature)

Date: _____



ADDENDUM F – PROGRAM CLASS SCHEDULE

January 2024 Part Time (2 Year) Schedule

LOCATION: Mississauga
 CLASS: January 2024 – Mar 2026 –Thursday Night
 TIME: 6:30 p.m. – 10:00 p.m. (see schedule for details)

COURSES	DATES	TIMES	SESSIONS	HOLIDAYS	Office Use
MODULE 1					
Fundamentals of Nutrition Part I NN101	Jan 18, 25 Feb 1,5 (Mon), 8, 15	6:30 – 10:00 pm	6		
Fundamentals of Nutrition Part II NN101B	Feb 22, 26(Mon), 29 Mar 7, 21	6:30 – 9:30 pm	5		
MODULE 4					
Eco-Nutrition NN111	Mar 25 (Mon), 28 Apr 4, 11	6:30 – 9:30 pm	4	Good Friday Mar 29/24 Easter Monday April 1/24	
Allergies NN112	Apr 18, 25 May 2, 9, 16	6:30 – 9:30 pm	5		
Nutritional Literature Research NN114	May 23, 30 June 6	6:30 – 10:00 pm	3	Victoria Day May 20/24	
Introduction to the Practical Use of Herbs NN115	(Wednesday Nights) June 12, 19, 26 July 3	6:30 – 10:00 pm	4		
MODULE 1 (cont)					
Anatomy & Physiology NN102	Nov 25(Mon), 28 Dec 5, 12, 19 Jan 9, 16, 23, 30*	6:30 – 10:00 pm *6:30 – 8:30 pm	9	Christmas Holidays Dec 23/24 – Jan 3/25	
Nutritional Symptomatology NN103A	Feb 3(Mon), 6, 13, 20, 27 Mar 6, 20, 27 Apr 3*	6:30 – 10:00 pm *6:30 – 8:30 pm	9	Good Friday Apr 18/25 Easter Monday Apr 21/25	
*Follow Up Closed Practical	TBA	6:30 – 9:30 pm	1		
MODULE 2					
Motivational Interview Skills NN103B	Apr 10, 17, 24	6:30 – 10:00 pm	3		
Hormone Health NN104A	Apr 28(Mon) May 1, 8, 15, 22, 29	6:30 – 9:30 pm	6	Victoria Day May 19/25	
Body-Mind-Spirit (The Mind Connection) NN105A	June 2(Mon), 5, 12, 19, 26 July 3	6:30 – 9:30 pm	6		
Body-Mind-Spirit (The Spirit Connection) NN105B	Sept 4, 8(Mon), 11, 18, 25	6:30 – 9:30 pm	5		
Fundamentals of Business NN106	(Saturday) Apr 12, 26 May 3	10:00 – 2:00 pm	3 (12 Hours)		
MODULE 3					
Bio-Chemistry & Epigenetics NN107A	Sept 29(Mon), Oct 2, 9, 16, 23, 30	6:30 – 10:00 pm	6	Thanksgiving Day Oct 13/25	
Pathology & Nutrition NN109	Nov 6, 13, 20, 27 Dec 4, 11, 18*	6:00 – 10:00 pm *6:30 – 9:30 pm	7	Christmas Holidays Dec 22/25 – Jan 2/26	
Lifecycle & Nutrition NN110A – Pediatric Nutrition NN110B – Sports Nutrition NN110C – Perspectives in Aging	A- Jan 5(Mon), 8, 15, 22 B- Jan 26(Mon), 29 Feb 5, 12, 19 C – Feb 23(Mon), 26 Mar 5	6:30 – 9:30 pm 6:30 – 9:30 pm 6:30 – 9:30 pm	12		



ADDENDUM F – PROGRAM CLASS SCHEDULE

March 2024 Full Time (1 Year) Schedule

LOCATION: Mississauga
 CLASS: March 2024 – April 2025 –Tuesday/Thursday
 TIME: 10:00 a.m. – 2:00 p.m. (see schedule for details)

COURSES	DATES	TIMES	SESSIONS	HOLIDAYS	Office Use
MODULE 1					
Fundamentals of Nutrition Part I NN101	Mar 18(Mon), 20(Wed) 26, 28 Apr 2, 4	10:00- 1:30 pm	6		
MODULE 3					
Lifecycle & Nutrition NN110A – Pediatric Nutrition NN110B – Sports Nutrition NN110C – Perspectives in Aging	A- Apr 16, 18, 23 B- Apr 25, 30 May 2, 7* C – May 9, 14, 16	10:00 – 2:00pm 10:00 – 2:00pm *10:00 – 1:00pm 10:00 – 1:00pm	10		
MODULE 4					
Eco-Nutrition NN111	May 17 (Fri), 21, 23	10:00 – 2:00pm	3	Victoria Day May 20/24	
Allergies NN112	May 28, 30 June 4, 6*	10:00 – 2:00pm *10:00 – 1:00pm	4		
Nutritional Literature Research NN114	June 11, 13, 18*	10:00 – 2:00pm *10:00 – 12:30pm	3		
Introduction to the Practical Use of Herbs NN115	(Tuesdays/Fridays) June 21, 25, 28 July 2*	10:00 – 2:00pm *10:00 – 12:00pm	4		
MODULE 1 (cont)					
Fundamentals of Nutrition Part II NN101B	Oct 4 (Fri), 8, 10, 15*	10:00 – 2:00pm *10:00 – 1:00pm	4	Thanksgiving Day Oct 14/24	
Anatomy & Physiology NN102	Oct 17, 18(Fri), 22, 24, 29, 31 Nov 5, 7	10:00 – 2:00pm *10:00 – 12:00pm	8		
Nutritional Symptomatology NN103A	Nov 12, 14, 19, 21, 26, 28 Dec 3, 5	10:00 – 2:00pm *10:00 – 12:00pm	8		
MODULE 2					
Motivational Interview Skills NN103B	Dec 10 ,12, 17*	10:00 – 2:00pm *10:00 – 12:30 pm	3	Christmas Holidays Dec 23/24 – Jan 3/25	
Hormone Health NN104A	(Tuesday/Friday) Jan 7, 10, 14, 17, 21	10:00 – 2:00pm *10:00 – 12:00pm	5		
Body-Mind-Spirit (The Mind Connection) NN105A	Jan 23, 28, 30 Feb 4, 6*	10:00 – 2:00pm *10:00 – 12:00 pm	5		
Body-Mind-Spirit (The Spirit Connection) NN105B	Feb 11, 13, 18, 20*	10:00 – 2:00pm *10:00 – 1:00 pm	4		
Fundamentals of Business NN106	(Saturday) Feb 1, 8, 22	10:00 – 2:00pm	3		
MODULE 3					
Bio-Chemistry & Epigenetics NN107A	Feb 25, 27 Mar 4, 6, 18, 20*	10:00 – 2:00pm *10:00 – 11:00 am	6		
Pathology & Nutrition NN1109	(Tuesdays/Fridays) Mar 21, 25, 28 Apr 1, 4, 8, 11*	10:00 – 2:00pm *10:00 – 1:00 pm	7	Good Friday Apr 18/25 Easter Monday Apr 21/25	



ADDENDUM G – SEXUAL VIOLENCE POLICY

CSNN is committed to providing an environment where all students are treated with respect and dignity. We believe that a student's time at CSNN should be one of personal fulfillment, growth and opportunity. As a result, CSNN supports Ontario's action plan to stop sexual violence and harassment in schools, workplaces and homes.

Ontario's Sexual Violence and Harassment Action Plan Act defines sexual violence as any sexual act or act targeting a person's sexuality, gender identity or gender expression, whether the act is physical or psychological in nature, which is committed, threatened, or attempted against a person without the person's consent, and includes sexual assault, sexual harassment, stalking, indecent exposure, voyeurism, and sexual exploitation.

At no cost to the student CSNN will appropriately accommodate the needs of students affected by sexual violence, regardless of whether or not the sexual violence occurred at a CSNN location, or during the time period when the student attended CSNN. A formal report of an incidence is not necessary to access supports, services or accommodations. Community support services are included at the end of this document. CSNN Branch Managers, Instructors and Administrative Staff have been trained on CSNN's policy and all are expected to report any incidences of sexual violence. A copy of CSNN's policy is part of each student's enrolment contract.

If a student wishes to report an incident of sexual violence or harassment against them, this incident should be reported to their Branch Manager. All complaints brought forward will be taken seriously and dealt with. If drugs or alcohol are a factor, there will be no disciplinary action taken against the student reporting a sexual violence incident.

The Branch Manager in conjunction with the victimized student and CSNN's Executive Director will determine whether to involve the appropriate authorities. The victimized student has no obligation to agree to an investigation or be a participant in any investigation, however, should they want such an investigation the student has the right to have another person present during the investigative process. During such an investigation the student will not be asked irrelevant questions regarding their sexual expression or sexual history. Regardless, of whether or not the student chooses to be part of an investigation, CSNN will maintain the safety, dignity and rights of the victimized student and every measure will be taken to protect them from retaliation and threat of retaliation. The identity of the victim will be kept confidential between the Branch Manager and the Executive Director.

If the victimized student doesn't wish to move forward with a formal complaint nor an investigation that is their choice, however, if it is determined that they, or other CSNN students, instructors or staff are in danger, CSNN will need to take independent action against the perpetrator in order to protect all involved, keeping in mind the rights of the victimized student. If the victimized student wishes to move forward with an investigation, the process of the investigation will depend on whether the student is in any immediate danger, whether the support of outside authorities is required, plus it will also depend on whether the perpetrator of the sexual violence or harassment is outside of CSNN, or is a fellow CSNN student, instructor, or staff member. If the victimized student wishes to move forward with an investigation against someone outside of CSNN, outside community resources and legal authorities may be contacted. If the complaint involves either a CSNN student, instructor or staff member, CSNN will take all necessary steps, including involving legal authorities to ensure the safety of the victimized student and others while maintaining procedural fairness and protection of personal information for all involved in the investigation. For example, if a CSNN staff member is being implicated they may temporarily have their duties removed until the investigation is complete. And if through the investigation it is determined that the staff member is a threat, they will be removed from their position.

If a CSNN student is not happy with either the investigative process or the outcome of the investigation, they will have the opportunity to write an appeal letter to the CSNN Board of Directors, who will investigate the incidence and the process further.



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CSNN reviews its sexual violence policy at least once every three years and amends it when appropriate. Student input is an integral part of this policy and its review process, so if you have any comments about CSNN’s existing policy, please bring it to the attention of your Branch Manager, who will bring it to the attention of CSNN’s Executive Director.

Some community support services are listed below, should students want additional information or support.

CSNN reviews its sexual violence policy at least once every three years and amends it when appropriate. Student input is an integral part of this policy and its review process, so if you have any comments about CSNN’s existing policy, please bring it to the attention of your Branch Manager, who will bring it to the attention of CSNN’s Executive Director.

Some community support services are listed below, should students want additional information or support.

National

Canadian Women’s Foundation	
Website:	www.canadianwomen.org
Address:	1920 Yonge St., Suite 302, Toronto, ON M4S 3E6
Phone Number:	416-365-1444, (Toll Free) 1-866-293-4483

Provincial

Community Legal Education Ontario	
Website:	www.cleo.on.ca
Address:	180 Dundas St. West, Suite 506, Toronto, ON M5G 1Z8
Phone Number:	416-408-4420

Ministry of the Attorney General	
Website:	https://www.attorneygeneral.jus.gov.on.ca/english/ovss/
Address:	18 King St. East, 7 th Floor, Toronto, ON M5C 1C4
Phone Number:	416-326-2220, (Toll Free) 1-800-518-7901



Regional

Mississauga

Ministry of the Attorney General – Victim Services – Central West Region Office	
Website: https://www.attorneygeneral.jus.gov.on.ca/english/ovss/contact.php	
Address:	119 King Street West, 4 th Floor, Hamilton, ON L8P 4Y7
Phone Number:	905-521-7590

Hope 24/7	
Website: http://hope247.ca/	
Address:	10 Gillingham Drive, Suite 305, Brampton, ON L6X 5A5
Phone Number:	(Crisis Line) 1-800-810-0180, 905-792-0821

The Canadian School of Natural Nutrition will provide information to the Ministry Superintendent concerning:

1. the number of times supports, services, and accommodation relating to sexual violence are requested and obtained by students;
2. any initiatives and programs to promote awareness of supports and services available to students; and
3. the number of incidents and complaints of sexual violence reported by students, and the implementation and effectiveness of its sexual violence policy

Reviewed and amended January 2022 by CSNN's Executive Director